

AGENDA

PRESENT

APOLOGIES

GUEST SPEAKER – David Rowland

PATIENT SATISFACTION SURVEY

JESSIE MITCHELL

SEE ME PHOTO COMPETITION

COMMUNITY CENTRES

Panel of Reference
15th July 2009
Florence Barber Room 2

Stephen Hamilton:

Stephen (who attended a creative writing course at college), introduced the Panel to the poetry of Robert Ferguson of Edinburgh who died in 1774 in a psychiatric facility (Bedlam). After hearing about the poet a discussion was started into treatments then and now and how members feel things have improved since that time.

Dr Taylor:

At the last panel meeting Dr Taylor discussed the issue of patient's psychiatrist changes. Dr Taylor told the panel he would speak to the admin department about including a note with appointment cards stating (if required) that their psychiatrist will be leaving. It would also include the name (if possible) of the new Doctor. We are pleased to announce that as promised this has been done.

Hospital Refreshments:

It was noted by some patients that no decaffe tea or coffee was available on the wards or in the café. We now note that decaffe coffee is now available in the café and some wards.

Survey:

Stephen has asked if a patient satisfaction survey had been taken in 1D-1E of crosshouse hospital. Helen will enquire and report back to the panel at the next meeting.

Protocol:

The CPN protocol has not been finished and the CPN's working on it have all moved on to other areas but the panel will continue to push for the protocol to be finished.

Long Term Patients:

It has been brought to the panels attention that long term patients receive a small amount of cash to live on everyday. Helen has been asked to look into the issue and will contact and invite Jessie Mitchell to a meeting to discuss this further.

Crisis Team:

It has been discovered that a 24 hour crisis care team was set up in March of this year. Very few people know anything about the team or that it existed. Helen will try to find out more about as it is felt that CPN's should be telling their patients about it.

Conference Items:

It was agreed that the panel should have 2 items to give away at conferences instead of three or four. Members decided that smart pads and pens with the panel logo would be best. These have been ordered by Helen.

A.O.C.B.

The Anti stigma group are looking for new members to join their meetings. This will be discussed at the next panel meeting.

WRAP Training: Helen and Martin will be attending the training starting in July.

Next Meeting:

David Rowland will be attending the next meeting to discuss the Primary Care Strategy.

The next meeting is 12th August in Florence Barber Room 2 Ailsa Hospital from 2 – 4pm.